

## **Observations from April 30th Cleanup**

Emptied 300 vehicles.

You need all 15 volunteers. 2 - 3 bins will always be open. You need 3 volunteers helping at each open bin. Otherwise, you will have LONG, LONG lines.

Make sure you have the volunteers initial your signup genius paper saying they are there and check that they have a waiver form. Have them fill one out there if not (adults/RCONA people also). I need the list (and hours) of the student volunteers sent to RCONA after the event.

You need a person directing cars to specific bins. I recommend having two cars at every open bin.

Only allow one e-waste bin at a time. Anything with an electrical cord is considered e-waste. Vacuum cleaners, lamps, etc.

We filled approximately 15 twenty-foot bins. The only delay during the day was when the dumpsters were being moved. That added a 5 to 10 minutes wait per move. I am not sure how that can be better handled.

The city team, Jeff and Chris stayed for the whole event. They coordinated emptying full bins and bringing in empty bins.

Shelly Tilley (Refuse Superintendent and City coordinator of this event) stopped by. We were so busy in the morning she put on some gloves and helped unload cars.

Student volunteers were outstanding. Inform them of the RCONA Scholarship.

Having the Police Cadets was awesome. Police Cadets checked IDs and last review of acceptable items.

Granite Bay is not considered a Roseville resident.

Have two lines near bins checking ID's and reviewing acceptable and unacceptable trash.

• one Job was "line divider". To manage the cars lines. We needed to split the line early. You may have the same issue, so you will need to manage the two lines and talk to the drivers assuring them that they will be served in the order that they arrived.

•Greeter job - Great opportunity to talk with the residents as they wait. Should have RCONA flyer to handout. Let them know who we are and what we do, and contact info for the sponsoring NAs. Make sure the first volunteers ask them if they have their "Roseville" ID before they enter the line.

Make sure you tell the people unloading to make sure the resident is also helping (a few sat in their car.....maybe they were elderly).

Monitor your traffic flow and adjust if the traffic will spill out onto a main street.

Food for volunteers: Coffee and breakfast items (muffins, donuts, etc) did not go over well. For lunch we had Jimmy Johns. They had 18 small sandwiches for \$42. We got 18 at 10am (for 2nd shift) and 18 at 1pm(for 3rd shift). Need 2 cases of cold water (60 bottles)

We will provide 2 electronic waste dumpsters, one in the middle and one at the end of the trash dumpsters.

We will have a battery collection container at each electronic waste area to accept batteries. If you receive calls in advance, please request that customers tape the terminals of the batteries that they intend to bring. If not, we will sort it out, but it would be helpful.

We will place a cardboard bin onsite for residents to use.

The residents did not seem to have any sense of urgency. If the resident is sitting in the car, we gently suggest they get out and help.

Residents should NOT be able to line up 2 hrs in advance; this will cause traffic issues at events. Let residents know that they cannot wait in line and request they come back at 9 am when the event opens. Again, our internal staff had mixed feelings on this one. Please do whatever you feel will work best for each event location.